For security purposes, the ALZConnected® Support Team cannot see your password.

**How to Change your Password**

1. Click on **edit profile** at the top of the screen:

   ![Edit Profile Screen](image)

2. Click on the **Change Password** option:

   ![Change Password Screen](image)

3. The Change Password screen will be displayed:

   ![Change Password Screen](image)

   Permanent passwords must consist of at least 8 characters and include at least one number (for example: secretPW1).

   a. Enter the new temporary password from the email in the Current Password box.
   b. Enter your new password.
   c. Enter your new password again to confirm they match.
   d. Click on the green Change Password button.
4. Once the change has been completed, the following message appears:

![Password Changed Successfully](image)

This process could take up to a minute to complete.

Should you experience any issues or problems with this process, please visit our Technical Contact page and let us know the issue you experienced.

-- End of Directions --